

SANTA CLARA COUNTY

System Improvement Plan Approval Document

Received September 29, 2004

Program Areas	Improvement Plan			Anticipated Date of Completion
	*Required		Strategy	
	Yes	No		
Safety:				
<ul style="list-style-type: none">Recurrence of Maltreatment	√		<ul style="list-style-type: none">Utilization of Team Decision-MakingMaximized opportunities for diversion and differential responseCollaboration with community and utilization of Family Resource CentersEstablished relative finding unitIncreased efforts to identify/place with relativesIntegrated Family to Family principles into Departmental redesignImplementing standardized decision-making tool <p><i>* Data reports, Safe Measures and contact with county will be used to monitor progress.</i></p>	operational
<ul style="list-style-type: none">Abuse/Neglect in foster care		√		
<ul style="list-style-type: none">Timely ER Response (process measure)	√		<ul style="list-style-type: none">Train staff on policies and procedures for accurate CWS/CMS data entryDevelop and implement system to monitor areas of non-complianceAssess and streamline referral and response processDevelop/implement standardized agency-wide referral and response process and train staff on process <p><i>* Data reports, Safe Measures and contact with county will be used to monitor progress.</i></p>	9/30/05
<ul style="list-style-type: none">Social Worker Visits with child (process measure)	√		<ul style="list-style-type: none">Improve accuracy of CWS data entry by training staff and monitoring areas of non-complianceDevelop policies/procedures for routine monitoring of visit activity by sups/managersAssess and streamline visit processesReduce social worker caseloads)	9/30/05

*The "yes" in the required column represents measures that did not meet the PIP target. The January 2004 and October 2004 county data reports were used.

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			<i>Data reports, Safe Measures and contact with county will be used to monitor progress.</i>	
Permanency				
• Time to Reunification		√		
• Time to Adoption		√		
• Placement Stability		√	<ul style="list-style-type: none"> Assess/analyze practices and patterns of children with multiple placements Increase utilization of joint decision making practices Increase efforts to find/place with relatives Improve support for resource families and children in placement Improve response to resource families in crisis Improve utilization of available resource 	9/30/05
			<i>Data reports, Safe Measures and contact with county will be used to monitor progress.</i>	
• Foster Care re-entry	√		<ul style="list-style-type: none"> Select, implement and monitor standardized decision-making tool and provide staff training on tool Increase utilization of community-based culturally specific resources Develop policies/procedures and provide staff training to increase individualization of case planning Team Decision Making 	6/30/05
			<i>Data reports, Safe Measures and contact with county will be used to monitor progress.</i>	
Well-Being				
• Preserving family relationships				
• Least Restrictive Placements				

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• ICWA Placements				
• ILP				

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Systemic				
<ul style="list-style-type: none">Statewide Information System				
<ul style="list-style-type: none">Case Review System				
<ul style="list-style-type: none">Qualify Assurance System				
<ul style="list-style-type: none">Training				
<ul style="list-style-type: none">Service Array				
<ul style="list-style-type: none">Agency Responsiveness to the Community				
<ul style="list-style-type: none">Foster and Adoptive Parent Licensing, Recruitment and Retention				
OTHER <ul style="list-style-type: none">First Entries: Over-representation of color			<ul style="list-style-type: none">Select, implement and monitor utilization of standardized decision-making toolIncrease awareness of CWS laws/practicesStrengthen front-end practices that assist families to safely maintain children in their homeIncrease utilization of joint decision-making processImprove utilization of available resources. <i>Data reports, Safe Measures and contact with county will be used to monitor progress.</i>	9/30/05

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